

## General terms and conditions

These General Terms and Conditions regulate the rights and obligations of Finappie, sro, registered office: Lermontovova 3, 811 05 Bratislava, IČO: 53896084, DIČ: 2121523459, registered in the Commercial Register of the District Court Bratislava I, Section: no. 153862/B (“Finappie”) and our customers, which arise from the contractual relationship by creating a user account. Based on the needs defined by the General Terms and Conditions, the basic terms are specified: The operator is Finappie, s.r.o, which operates the Finappie application. It is aimed at entering and processing revenue and expenditure information and is available on the website [www.finappie.com](http://www.finappie.com). The user is a customer who, by creating a user account, enters into a contractual relationship with the operator.

### Customer registration

If you choose to register (create a password for your account) and are a person over 16, you will get:

- input and analyze information about your revenue and expenditure
- an overview of revenue and expenditure entered so far
- an overview of the estimated financial position in the future
- planned transaction reminders
- smart invoice issuing
- transaction synchronization from a supported banks
- regular information on news and events
- the possibility to use personalized services

Customers of our application can be any legal person or legal entity that has expressed an interest in using the services at [www.finappie.com](http://www.finappie.com).

### Data and information in the app

Based on the contractual relationship, the Customer acknowledges that the data and information in the app, as well as the app features (such as financial prediction and current account balance) are only a prerequisite and not a real state. The Operator is not responsible for errors and decisions made by Finappie and made by the customer in real life.

### Subscriptions

#### Pricing

Finappie provides several plans with the same features but different limits and prices. You can find the currently available plans and their prices at <https://www.finappie.com>

[//www.finappie.com/en/pricing](https://www.finappie.com/en/pricing).

Finappie s.r.o. reserves the right to unilaterally change the prices, functions and limits of individual plans. You will be notified in advance by email of any changes to the prices, features and limits of individual plans and the effective date of new prices, features and limits.

### **Trial version**

All paid plans can be tried for free for 30 days. The trial version will start running at the moment the customer registers. We do not need any payment details from you when registering. After the trial version expires, we will notify you by email and you will then be able to choose whether to upgrade to the paid plan of Finappie or to use Finappie in the BASIC plan, which is free forever. When changing from a paid plan to a BASIC plan, all data created so far (transactions, invoices) remain available to you.

### **Subscription plan change**

To change subscription from a higher plan to a lower plan or from a lower to a higher plan, please contact us at [info@finappie.com](mailto:info@finappie.com) or via the contact form at <https://www.finappie.com/en/faq#contact>. It is not yet possible to change the plan from the application itself.

If you change subscription from a higher plan to a lower plan, the features of the higher plan will remain available to you until the end of the subscription period. The next payment will be charged with a price of a lower plan, and from the same date, the features will change from a higher plan to a lower plan. When changing from a higher plan to a lower plan, all data created so far (transactions, invoices) remain available to you.

If you change subscription from a lower plan to a higher plan, the higher plan will be canceled and an aliquot of the unused subscription amount will be refunded. You can then activate a higher plan, which is the same as creating the new subscription, in the subscription settings in your Finappie account <https://www.finappie.com/en/app/settings/subscription>.

### **Unsubscribe**

Active subscriptions can be canceled in the subscription settings in your Finappie account <https://www.finappie.com/en/app/settings/subscription>. After the subscription is canceled, the functions of the given plan will remain available to you until the end of the subscription period. You will not be charged any further payment.

## **Claims & Complaints**

In case of any problems, claims or complaints, please contact us at [info@finappie.com](mailto:info@finappie.com) or via the contact form at <https://www.finappie.com/en/faq#contact>.

## **Newsletter and emails from us**

When registering, respectively. in the app settings, you can choose to receive regular news updates from us (on average once a week). You can also choose to subscribe to the newsletter individually on the page by entering your email address, or by clicking on the link within the email we sent you.

Of course, you can unsubscribe at any time. We can send all registered customers irregularly (up to several times a year) important information related to the operation of our online store and the use of the user account. If you are being annoyed by emails, please email us at [info@finappie.com](mailto:info@finappie.com)

We will be happy to answer any further questions, uncertainties and comments.

## **Deletion of data and customer account**

The customer can delete his user account with all data at any time in the application settings <https://www.finappie.com/en/app/settings/user/delete>. This deletion is immediate and irreversible.

Finappie reserves the right to delete the user account with all data after 12 months of inactivity without prior notice.

## **Final provisions**

These General Terms and Conditions form an integral part of the agreement concluded between Finappie and its customer and are binding on both parties. The legal relations established by the Contract shall be governed by the provisions of these General Terms and Conditions and by the relevant legal regulations. The provisions of the Purchase Agreement shall take precedence over the provisions of these General Terms and Conditions and the provisions of the generally binding legal regulations.

Finappie reserves the right to unilaterally amend or supplement these General Terms and Conditions. Any changes to these General Terms and Conditions come into effect on the date of their publication on the website [www.martinus.sk](http://www.martinus.sk). Legal relations arising from the purchase contract are always governed by the General Terms and Conditions effective at the time of binding order of goods.

These General Terms and Conditions come into effect on 9.4.2022.

## **Using materials from the page**

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